Testlet Kite® Student Portal Installation Guide: Chromebook

Assessment & Technology Solutions

Testlet Kite Student Portal (SP) is used by students to take online assessments. When running, SP covers the entire screen of the device, preventing students from accessing outside information during the test.

NOTE: Student Portal runs in kiosk mode.

Installation Guide Overview

This manual assists in the installation of SP on Chromebook devices. This installation guide is for the people responsible for installing SP on testing machines prior to students completing an assessment.

A Note about Graphics

Every effort was made to assure the graphics in this manual match what the users will see when downloading and using SP. Expect some slight differences depending on the operating system used to access SP.

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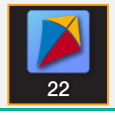
Getting Help

Common tasks are described in this manual, but if you require additional assistance, please contact the Kite Service Desk using any of the methods below.

Resource	Location
Phone	855-277-9752
Email	kite-support@ku.edu
Live Chat and Kite Educator Portal	https://educator-testlet.kiteaai.org/
Application Name	Testlet Kite Student Portal
Homepage URL	https://student-testlet.kiteaai.org
Icon	

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Changes to the Guide

The following table lists the changes made to this guide since the last major release of the documentation.

Date	Page	Description of Change

Installing Testlet Kite Student Portal

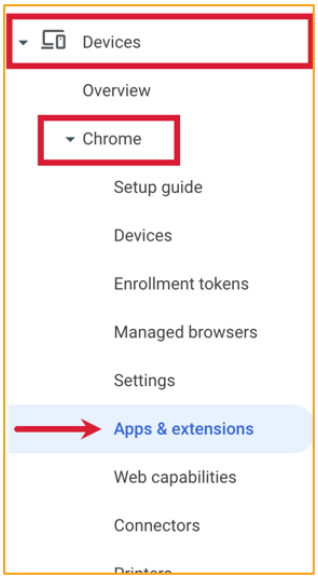
SP should be updated to the latest version prior to testing. Please check the program website for information on the latest version and supported operating systems.

Installing on a Managed Chromebook

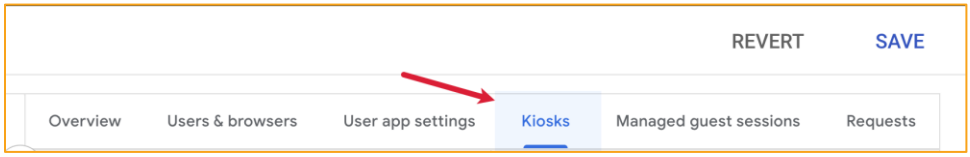
Testlet Kite Student Portal will only function on Managed Chromebooks. You must have access to a Google Admin account that manages the Chromebook to install Testlet Kite Student Portal.

1. Log in to the Google Admin console and select the hamburger menu.

2. Hover your cursor over **Devices**, then select **Chrome**.
3. From the Chrome menu, select **Apps & extensions**.



4. Select the **Kiosks** header.



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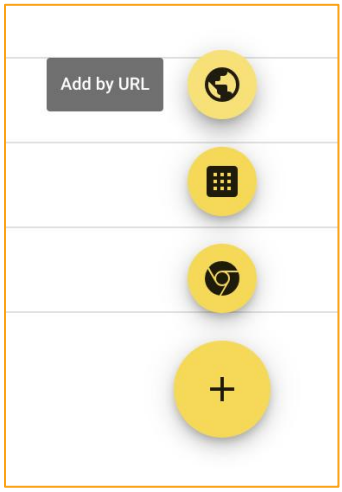
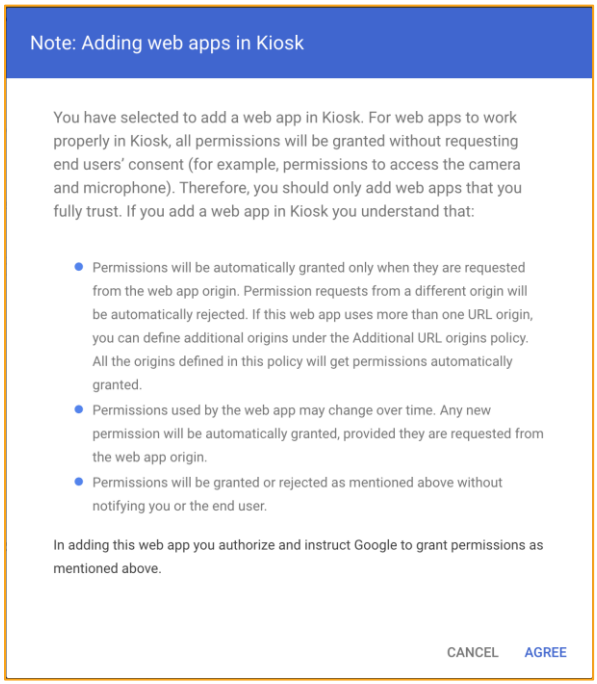
5. Select your organization unit in the column on the left where you want to configure settings.

> **NOTE:** To push app to all users/devices, select the top-level organization.

6. On the bottom right corner, select the + sign. Choose (globe icon) **Add by URL**.



7. Enter https://student-testlet.kiteaai.org/login in the pop-up window. Select **Save.**
8. The Adding Web Apps in Kiosk note appears. Select **Agree**.



9. On the right side of the window, the settings for the installed app appear. Scroll to the bottom and select **Add Extension**.
10. Select Add from a custom URL.

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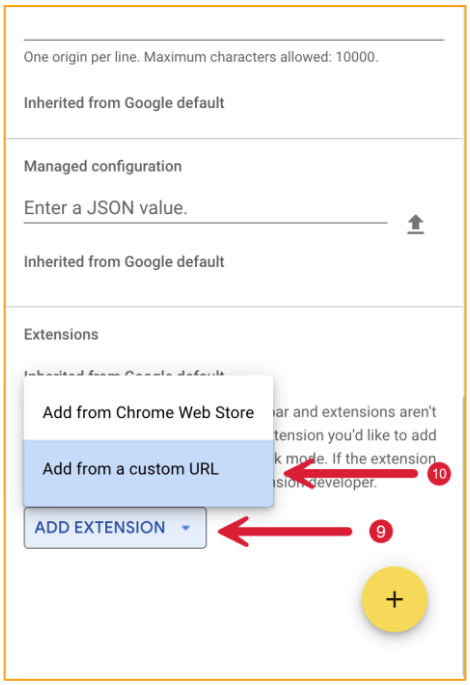
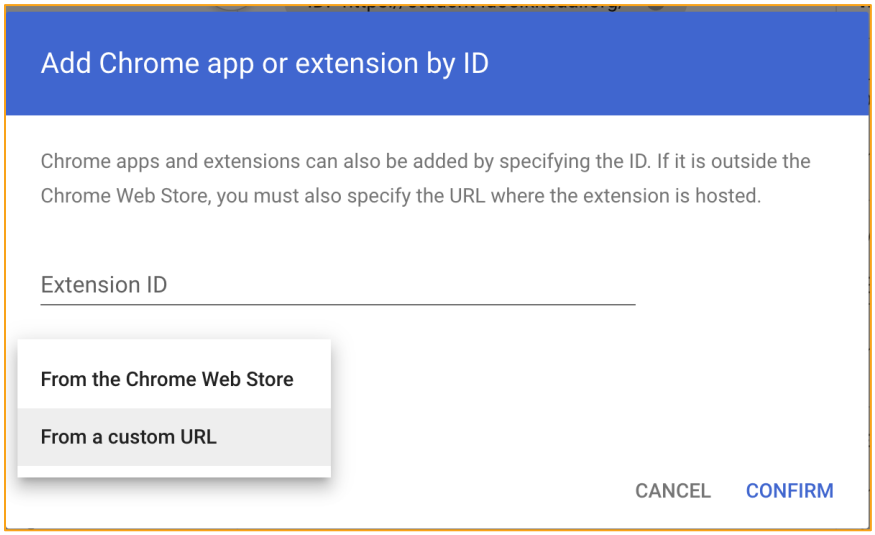


11. Enter the extension ID ajlgiflfocgkpfiemfjpgclcfifbehmb.



12. Toggle on **From a custom URL** (instead of From the Chrome Web Store).
13. For URL, use https://files.kiteaai.org/installers/chrome-extension/prod/manifest/update.xml

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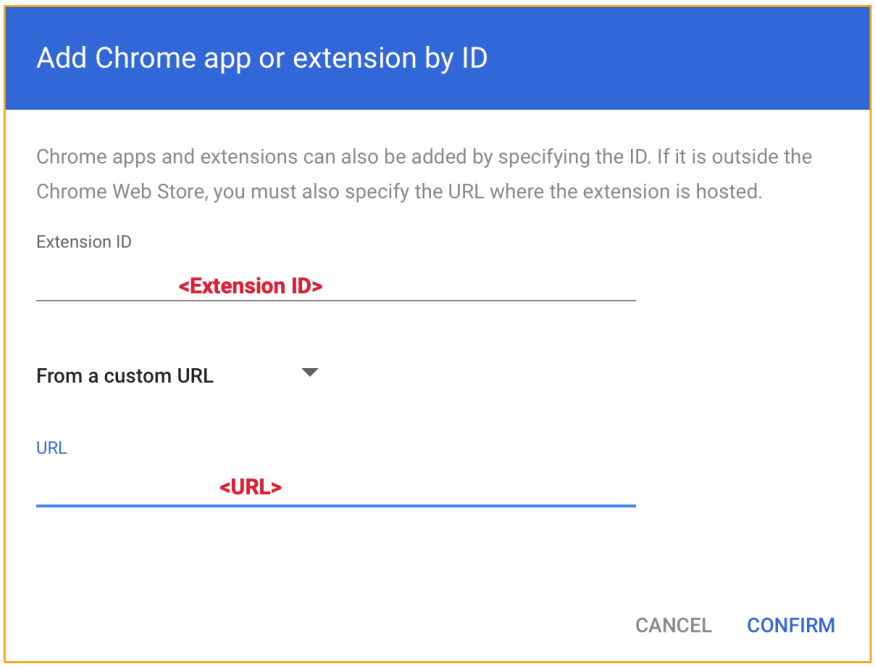
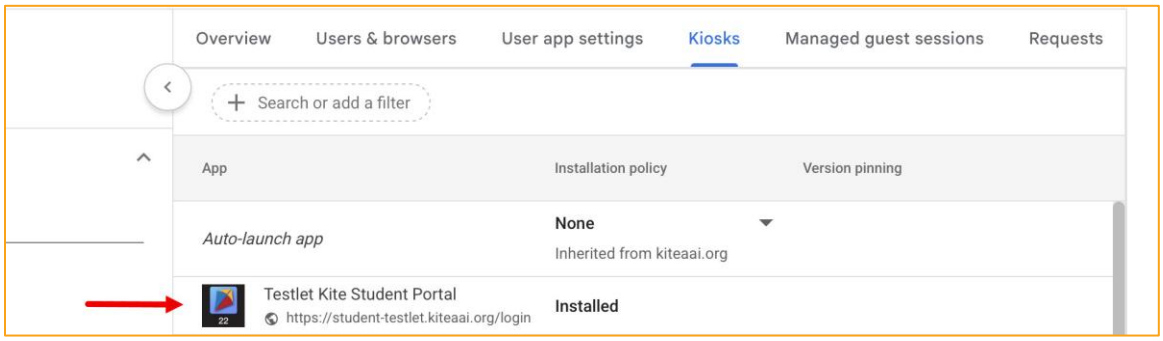
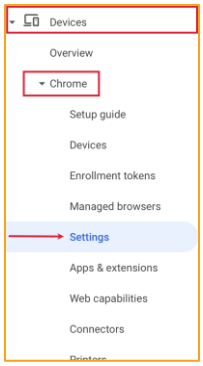


14. Select **Confirm**.
15. Select **Save**. Testlet Kite Student Portal will now appear under Kiosks.



To complete setup, you will need to adjust the **AC Kiosk** and **Battery Kiosk power settings**.

1. Hover your cursor over **Devices**, then select **Chrome**.
2. From the Chrome menu, select **Settings**.



3. Select the **Device Settings** header.
4. Select your organization unit in the column on the left where you want to configure settings.

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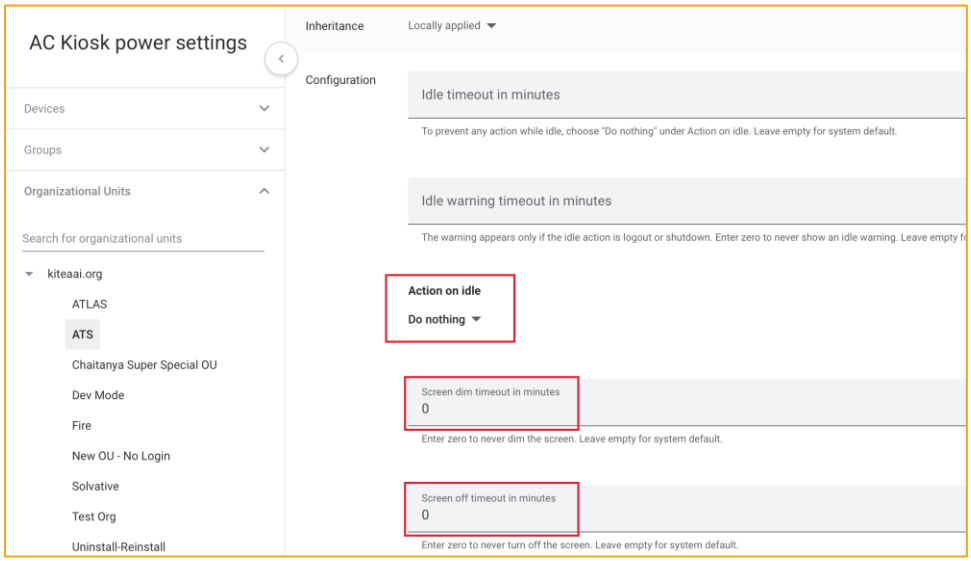
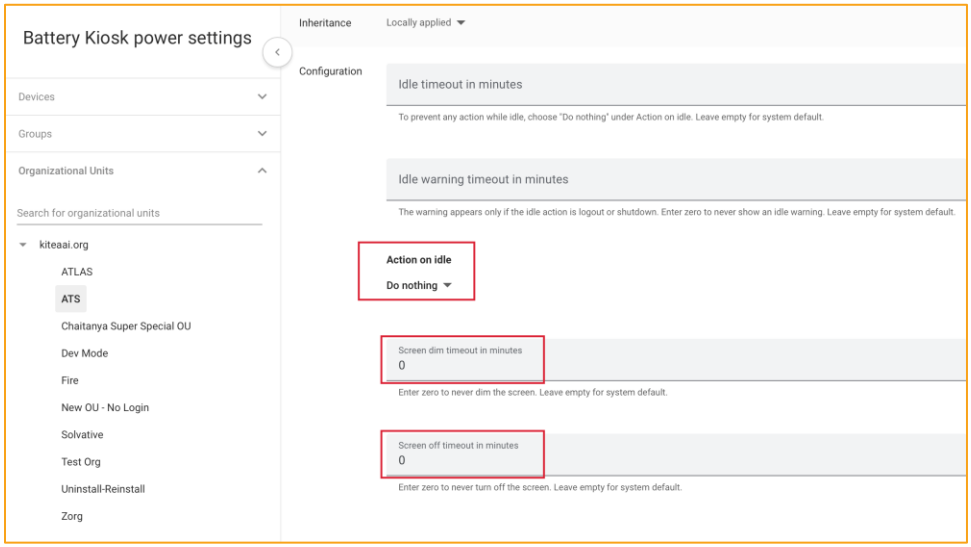
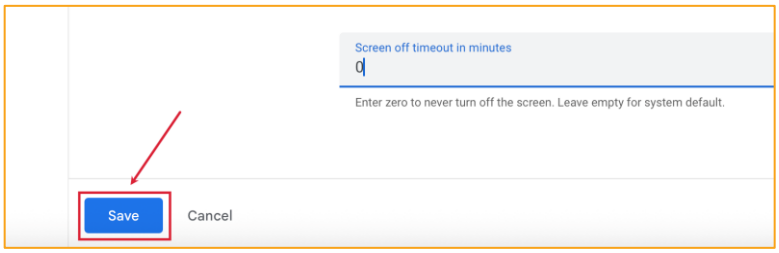
5. Search for *AC Kiosk* and select **AC Kiosk power settings**.
6. Change the Action on idle to Do nothing.
7. Enter 0 (zero) for both Screen dim timeout in minutes and Screen off timeout in minutes.



8. Next, search for *Battery Kiosk* and select **Battery Kiosk power settings**.
9. Change the Action on idle to Do nothing.
10. Enter 0 (zero) for both Screen dim timeout in minutes and Screen off timeout in minutes.



11. Finally, select **Save** at the bottom of the screen.



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Accessing the Application

When running, SP is a secure browser; it covers the full screen, preventing students from accessing outside information during testing. All other applications are not accessible once SP is launched.

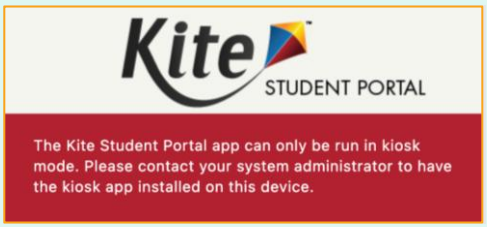
Opening Testlet Kite Student Portal

To open SP, perform the following steps.

1. Sign out of the Chromebook.
2. Select **Apps** at the bottom of the sign-in screen.

> **NOTE:** Student must be signed out to see the "Apps" choice next to Shut Down in the lower left.

3. Select the SP app.

> **NOTE:** If the app is launched in non-kiosk mode, the following error message will display:
>
> 
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Closing Testlet Kite Student Portal

To close Testlet Student Portal, restart the Chromebook.

Troubleshooting

If you encounter any errors while using SP, you can always contact the Kite Service Desk. Contact information can be found at the beginning of this guide and at the bottom of each page. A few common issues and their solutions are below.

During testing, ChromeVox starts reading the text aloud.

ChromeVox is the "spoken feedback" or text-to-speech feature included with Chrome. To turn off ChromeVox, type ***Ctrl+Alt+Z***.

The Chromebook screen rotated 90 degrees.

Type ***Ctrl+Shift+Rotate*** to return the screen to normal orientation.

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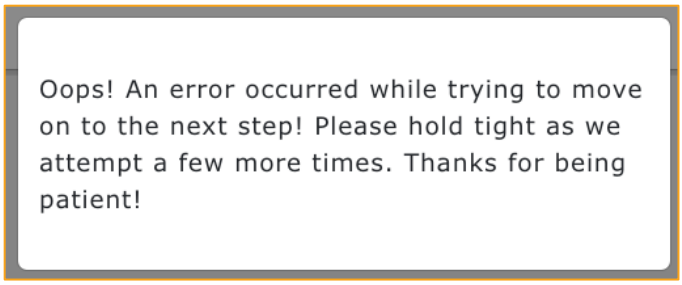
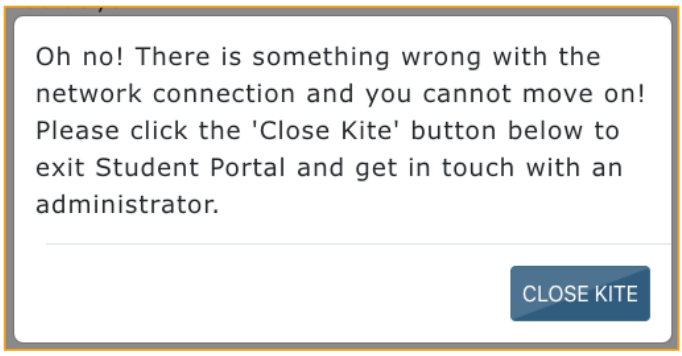
Oops! An Error Occurred

If Kite Student Portal cannot connect to the Kite servers, the following message will display.



This message will remain for approximately 10 seconds while the application tries to regain connection. If Student Portal cannot get reconnected, the following message will display and you can select the Close Kite button. Please check your internet settings to verify a connection or restart your device before continuing.



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