



Dynamic Learning Maps® Consortium
Data Management Training

Fall 2017







Comprehensive Training Overview

Training format

- Watch the pre-recorded video
- Use the video script to read along & take notes
- Read the Frequently Asked Questions document
- Participate in OPTIONAL Q&A chat session

2






Topics Covered in this Video

- What's New This Year?
- Roles and Responsibilities
- KITE® Suite
 - KITE Client (test delivery engine)
 - Educator Portal and data management activities
- Finding Help
 - Resources
 - Service Desk


3



What's New This Year?


- Only DLM specific information is available in the dropdown menus
- Educator Identifier required for the teacher role
- New First Contact survey extract

4



ROLES AND RESPONSIBILITIES


5



Data Manager Roles and Responsibilities

- Gather, validate, and add user/teacher, enrollment/student, and roster data in Educator Portal
- Provide troubleshooting for data issues identified by other users
- Manage data and data verification throughout the school year
- Responsibilities are presumed to be at the district or school level, but may be at a higher level


6

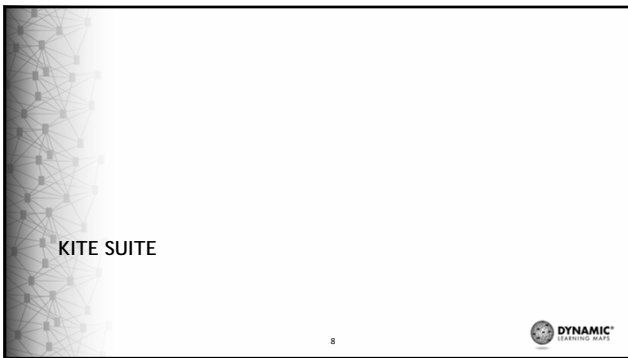


Other Participants in DLM Assessments


Participant (EP Role)	Responsibilities
Assessment coordinator (District Test Coordinator)	Oversees assessment administration. Relies on your support for managing the data in the district or building
Technology personnel (N/A)	Manages technology to support assessment activities
Test administrator (Teacher)	Prepares students for and administers assessments. Relies on data manger support for troubleshooting data issues
Student	Participates in assessments

7





KITE Suite: Two Parts



Educator Portal (EP)

<https://educator.cete.us>


Educators and district staff log in online to manage student, user, and assessment data

KITE Client

Click desktop icon


Students log in to take assessments

9



Educator Portal


- Manage student, user, and assessment data
- Educator Portal is available at educator.cete.us
- Verify role, organization, organization level, and assessment program
- Settings Menu
 - Users tab
 - Students tab (Enrollment and TEC/Exit Record)
 - Rosters tab

10 


Troubleshooting

CSV Files and Data Management

- Leading zeroes
- Template format
- Organization numbers
- Upload errors
- Save/save as (.CSV)
- Follow order of operation:
 - Users, Enrollment, Rosters

11 


FINDING HELP: RESOURCES AND THE DLM SERVICE DESK

12 

Data Manager Resources

- DLM website
 - DLM webpage <http://www.dynamiclearningmaps.org/state>
 - DATA MANAGEMENT MANUAL
 - EDUCATOR PORTAL USER GUIDE
- Test Updates—please subscribe
- Educator Portal announcements
- DLM Service Desk

13




Data Management Q&A Chat Sessions

Registration for and details about each session are available after this video

- September 13 1:00 - 2:00 p.m. Central time
- September 27 2:00 - 3:00 p.m. Central time


14



DLM Service Desk

1-855-277-9751 (toll-free)
or
DLM-support@ku.edu


15



DLM Service Desk


Provide as much detail as possible
Please include

- Your contact information (email address, name)
- The state and district in which your school is located
- Error messages, including the testlet number if applicable to the problem
- Operating system and browser information
- Information about network configuration

 16

DO NOT EMAIL PII

- Personally Identifiable Information (PII)
 - Under no circumstances should you ever email any student identifiable information
 - This is a federal violation of the Family Educational Rights and Privacy Act (FERPA)
 - If you have any questions about what is allowable in your state, contact your state assessment administrator

 17

THANK YOU!

For questions, please contact:
d1m-support@ku.edu