## FINDING HELP

When the information in this manual and resources from your state Dynamic Learning Maps® (DLM®) webpage do not lead to solutions, these contacts can provide additional support.

**HINT: Print this page and keep it handy!**

<table>
<thead>
<tr>
<th>For these topics:</th>
<th>Contact:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Kite® Student Portal installation</td>
<td>Local technology representative</td>
</tr>
<tr>
<td>• General computer support</td>
<td></td>
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<tr>
<td>• Internet availability</td>
<td></td>
</tr>
<tr>
<td>• Display resolution</td>
<td></td>
</tr>
<tr>
<td>• Issues with sound, headphones, speakers, etc.</td>
<td></td>
</tr>
<tr>
<td>• How to use Student Portal and Educator Portal</td>
<td>Local assessment coordinator</td>
</tr>
<tr>
<td>• Training requirements</td>
<td></td>
</tr>
<tr>
<td>• Assessment questions</td>
<td></td>
</tr>
<tr>
<td>• Assessment scheduling</td>
<td></td>
</tr>
<tr>
<td>• Test invalidation requirements</td>
<td></td>
</tr>
<tr>
<td>• Student IEP requirements</td>
<td></td>
</tr>
<tr>
<td>• Test window dates, extensions, requirements, etc.</td>
<td></td>
</tr>
<tr>
<td>• Test resets (may take up to 72 hours)</td>
<td></td>
</tr>
<tr>
<td>• Data issues (rosters, enrollment, etc.)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The DLM Service Desk* (toll-free) or <a href="mailto:DLM-support@ku.edu">DLM-support@ku.edu</a></td>
</tr>
</tbody>
</table>

*When contacting the DLM Service Desk:

- **Do not send any Personally Identifiable Information** (PII) for a student via email. This is a federal violation of the Family Education Rights and Privacy Act (FERPA). PII includes information, such as a student’s name or state identification number. Each state has unique PII requirements. Please check with your assessment coordinator to find out what student information can be legally emailed in your state.

- Do send:
  - your contact information (email address and name)
  - your school name (include the district if contacting state-level personnel)
  - error messages, including the testlet number if applicable to the problem
  - the Service Desk ticket number when following up on a previously submitted issue
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AUDIENCE AND PURPOSE

This guide helps trainees access Dynamic Learning Maps® (DLM®) required test administrator training in Moodle.

CHECKLIST

Use this checklist to access and participate in required test administrator training. Major tasks are listed with links to resources.

<table>
<thead>
<tr>
<th>☑ Tasks</th>
<th>Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Review the About DLM Required Test Administrator Training section.</td>
<td>Page 4 of this manual</td>
</tr>
<tr>
<td>2. Review any additional guidelines provided by the individual state or district about expectations for DLM required training.</td>
<td>State Appendix on page 24 of this manual and your state DLM webpage (<a href="http://www.dynamiclearningmaps.org/%5Bstate">www.dynamiclearningmaps.org/[state</a>])</td>
</tr>
<tr>
<td>3. Complete the required annual Security Agreement in Educator Portal. This expires each year on August 1.</td>
<td>See the EDUCATOR PORTAL USER GUIDE</td>
</tr>
<tr>
<td>4. Wait three hours after activating an Educator Portal account, then log in to Moodle.</td>
<td>Gain Access and Log In to Moodle on page 6 of this manual</td>
</tr>
<tr>
<td>5. Complete the required training course, including facilitated training sessions or self-directed modules, and post-tests according to your state’s requirements. This step should be completed at least two weeks before the first test administration window of the year.</td>
<td>Complete a Self-Directed Course on page 14 and Take a Post-Test on page 17 of this manual</td>
</tr>
<tr>
<td>6. Print a copy of the completion certificate for your records.</td>
<td>Print a Completion Certificate on page 23 of this manual</td>
</tr>
</tbody>
</table>
ABOUT DLM REQUIRED TEST ADMINISTRATOR TRAINING

OVERVIEW
The DLM Alternate Assessment Consortium provides required training for test administrators:

- Training courses have been designed for test administrators who are new to the DLM alternate assessment and those who administered assessments previously (returning test administrators). Availability of differentiated training for the two groups is determined at the state level.
- The training is required for all test administrators (no access to student Kite® login information will appear in Educator Portal if the training is incomplete).
- The training is located in Moodle, which is a training website separate from Educator Portal, and is accessed at training.dynamiclearningmaps.org.
- To automatically be registered in Moodle for training, the test administrator must have only one active, up-to-date account in Educator Portal, have the Teacher role selected and have their educator identifier on their account.
- Successful completion of the course requires passing all post-tests with score of 80% or higher.

NOTE: See your assessment coordinator for a training or professional development plan that is tailored specifically to your state’s needs that fall outside the scope of the Required Test Administrator Training modules.

PROCESS FOR COMPLETING THE TEST ADMINISTRATOR COURSE
Required training for new test administrators is available in self-directed and facilitated formats, while the returning test administrator course if offered is available only in the self-directed format. The process flows are included below to highlight the differences between the different training formats.
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<thead>
<tr>
<th>New Test Administrator Course</th>
<th>Returning Test Administrator Course</th>
</tr>
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<tbody>
<tr>
<td><strong>Facilitated</strong></td>
<td><strong>Self-Directed</strong></td>
</tr>
<tr>
<td>Attend facilitated training session</td>
<td>Log in to Moodle</td>
</tr>
<tr>
<td>Log in to Moodle</td>
<td>Select Module 1 - Self-directed</td>
</tr>
<tr>
<td>Select Module 1 - Facilitated covered in training session</td>
<td>Complete training &amp; activity</td>
</tr>
<tr>
<td>Successfully complete post-test for first module (80% or higher)</td>
<td>Successfully complete post-test for first module (80% or higher)</td>
</tr>
<tr>
<td>Take post-test for next module or return to facilitated training session for next module</td>
<td>Continue by selecting self-directed version of next module</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
GAIN ACCESS AND LOG IN TO MOODLE

A Moodle account will be created for each test administrator with an active account in Educator Portal. Each test administrator must have only one active account in Educator Portal with a correct email address and an educator identifier. Once test administrators have an active account in Educator Portal, they will be auto-registered in Moodle within three hours.

- If the participant was a DLM test administrator the previous year, a Moodle account is created by the date that your state launches required training.
- If the participant is a new DLM test administrator in 2019-20, and an Educator Portal user account is created by the start of the state’s required training window, a Moodle account is ready when the training window opens.
- If the participant is a new DLM test administrator in 2019-20 and an Educator Portal user account is created AFTER the start of the state’s required training window, a Moodle account will be ready three hours after the Educator Portal account is created.

ACCESS MOODLE TRAINING SITE

HINT: This section includes the procedures to access required training through Moodle. For information on the content of required training see the About DLM Required Test Administrator Training on page 4.

To log in to the Moodle training site, follow these steps.
1. Use a recommended browser to go to training.dynamiclearningmaps.org.
2. Enter your Username and Password.

HINT: Your username is the same email address used for Educator Portal

At your first login, use your temporary password which is the first part of your email address, up to the “@”. For example, educator Jane Jones will use her email of jones@email.com as her login name and a temporary password of jones on her first login to Moodle. She will then be prompted to change her password.
HINT: If unable to log in to the training site, check to make sure you have an Educator Portal account or use the option for Forgotten your username or password? If those steps don’t resolve the issue, please contact your district assessment coordinator.
**RESET PASSWORD**

To reset a password on the training site, follow these steps.

1. Click Forgotten your username or password?

![Log in](image)

   **Forgotten your username or password?**

2. Enter Username or Email address; click Search.

![Search by username](image)

3. A message appears. Check your matching email account for a message with instructions.
ABOUT THE NEW TEST ADMINISTRATOR COURSE

In the Required Training for New Test Administrators course, test administrators must successfully complete four modules with a passing score on each module’s post-test before beginning student assessment. Modules are available one at a time in sequential order. Trainees must pass the post-test at 80% or higher in order to access the next module. Modules are available in the order listed below.

Total training time for new test administrators is estimated at approximately two and a half hours. The timeframe includes videos and time to independently complete post-tests. Specific time estimates for each module of the required training are provided below.

✦ Module 1 – Overview of the Dynamic Learning Map Alternate Assessment
  Approximately 30 minutes
  Topics:
  1. Design of the DLM system
  2. Terminology
  3. Accessibility
  4. Security demands of the DLM system

✦ Module 2 – Testlets
  Approximately 25 minutes
  Topics:
  1. Testlet Structure
  2. Item Types
  3. Computer Delivered Testlets
  4. Teacher Administered Testlets

✦ Module 3 – The Instructionally Embedded Model
  Approximately 30 minutes
  Topics:
  1. Overview of the Instructionally Embedded Model
  2. First Contact Survey
  3. Instruction and Assessment Planner
  4. Assessment Results

✦ Module 4 – Becoming Familiar with the DLM Website and Its Resources
  Approximately 35 minutes
  Topics:
  1. Website Tour
  2. Professional Development
  3. Test Administration Considerations
  4. Test Administrator Responsibilities
Educators in each state have access to both self-directed and facilitated training options in Moodle as shown below. Check state guidelines to determine if a specific version of the course must be completed.

All four modules must be completed using the same format, either self-directed or facilitated. The modules must be finished in order. When first entering the course, only the first training module is visible. Each additional module becomes available after the previous module is successfully completed. Your state may incorporate additional modules to be completed after the required training is complete.

ABOUT THE REQUIRED TRAINING FOR RETURNING TEST ADMINISTRATORS COURSE

The training course for returning test administrators is designed for test administrators who completed all training requirements in the previous school year. Returning test administrators must successfully complete one module with a passing score on all four parts of the post-test before the first test administration window of the year for the state begins.

NOTE: State policy determines whether a state requires returning test administrators to complete the new training course or the returning training course.

In states that offer the returning training course, a returning test administrator is identified based on Educator Portal records. If a participant is a returning test administrator from the previous year, and believes to have been mistakenly placed in the course for new test administrators, contact the local or state education agency.

The returning test administrator required training takes approximately one hour to one hour and 15 minutes to complete. This includes the video and time to independently complete the post-test.
Returning Test Administrator Training – Review of the DLM Alternate Assessment System

Participants will learn how to prepare for the DLM alternate assessment:

- Review the components of the DLM Alternate Assessment System
- Clarify the security demands of the DLM system
- Review accessibility options and allowable practices
- Review test administration practices

If any returning test administrator training post-test section is not successfully completed on the first attempt, additional training will be required. The additional training may take an additional 30 minutes to four hours, depending on the areas in which the test administrator was not successful on the first attempt.

SUCCESSFUL COMPLETION OF TRAINING REQUIREMENTS

All training requirements must be complete before the test administrator will have access to the student’s Kite login information.

- Attend a facilitated training or take the self-directed training in Moodle.
- Complete each post-test in Moodle with a score of 80% or better.
- All post-tests must be successfully completed in order for the entire training course to be complete.
- Print a completion certificate.
- Within two hours of completion of all training requirements, a participant’s completion status will be marked in Educator Portal.
COMPLETE REQUIRED TRAINING IN MOODLE

Complete a Facilitated Course ................................................................. 12
Complete a Self-Directed Course ........................................................... 14
Take a Post-Test .......................................................................................... 17
Retake a Post-Test ..................................................................................... 20
Review a Module (Self-Directed) ............................................................. 21
Monitor the Completion of Required Test Administrator Training .......... 22
Print a Completion Certificate .................................................................. 23

COMPLETE A FACILITATED COURSE

To complete a facilitated module, first attend a classroom training session (if offered by your state), follow the steps below to access the post-test. Directions for post tests are in the section Take a Post-Test on page 17 of this guide.

1. Log in to Moodle at training.dynamiclearningmaps.org.
2. Click the course name.

![Course Image]

1. Log in to Moodle at training.dynamiclearningmaps.org.
2. Click the course name.
3. A welcome message appears with links to self-directed and facilitated modules. Choose the facilitated format.

HINT: Only one module will be available. As each module is successfully completed, the next becomes available. Successful completion means passing the post-test with a score of 80% or higher.

4. Respond to the three items that appear before starting the post-test. The items are listed below:
   - Certification that you attended a facilitated session (answer = true)
   - Date of facilitated training session
   - Location of facilitated training session

   NOTE: These questions are not scored but the results are shared with your state education agency staff.

5. For more information on completing a post-test, go to the section called Take a Post-Test on page 17 of this guide.
COMPLETE A SELF-DIRECTED COURSE

This procedure applies to the self-directed modules. To complete the self-directed course, view the Module 1 recorded training online, then go to Take a Post-Test on page 17 of this guide.

1. Log in to Moodle at training.dynamiclearningmaps.org.
2. Click the course name.

3. A welcome message appears with links to self-directed and facilitated modules. Choose the self-directed format.
HINT: Only one module will be available. As each module is successfully completed, the next becomes available. Successful completion means passing the post-test with a score of 80% or higher.

4. The first slide contains a greeting, directions, and a video.

Module 1 - Self-Directed

Welcome to the Dynamic Learning Maps® Required Test Administration Training. This is the first of four parts to the training. You must pass quizzes after completing each part in order to have access to all of the tools required to administer the DLM® Alternate Assessment. After you complete this training, complete the quiz that is linked to the training Moodle site.

Overview of the Dynamic Learning Maps® Alternate Assessment

Required Test Administrator Training - Year End Model
English Language Arts, Mathematics, and Science Module 1
5. Follow the onscreen instructions to complete the module.

HINT: Read each slide and view the embedded videos. After completing the module video, click the arrow key at the bottom of the screen. A brief activity will follow each video. When prompted, complete the activity. These questions help check understanding of the training materials. Answers are not scored. A back button allows the review of previously viewed information.

6. Click the course name to return to the main course page after viewing the module video and completing the activity to access the module post-test.

7. On the course page, click the Self-Directed Quiz option.

8. Go to Take a Post-Test below if more information is needed on completing the post-test.

9. Repeat the steps above until each required module has been successfully completed.
**TAKE A POST-TEST**

HINT: The next module appears only after passing the current module’s post-test with a score of 80% or higher.

To take the post-test for a module, follow these steps.

1. Click **Attempt quiz now**.

   ![Attempt quiz now button]

   
   Grading method: Highest grade

   Attempt quiz now

2. Answer the questions.

   ![Question 3]
   
   The Post-Test Quiz question will appear here.

   Select one:
   - True
   - False

3. When all questions are answered, click **Next**.

   ![Question 10]

   Choose an option to continue.

   **If wanting to:**

   **Then:**

   - Submit answers
     - Click **Submit all and finish**.
   - Review questions and answers
     - Click **Return to attempt**.
HINT: Status indicates if questions were answered or not yet answered. If status shows a question is not yet answered, select return to attempt in order to answer all questions.

<table>
<thead>
<tr>
<th>Question</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Answer saved</td>
</tr>
<tr>
<td>2</td>
<td>Not yet answered</td>
</tr>
<tr>
<td>3</td>
<td>Not yet answered</td>
</tr>
<tr>
<td>4</td>
<td>Answer saved</td>
</tr>
<tr>
<td>5</td>
<td>Answer saved</td>
</tr>
<tr>
<td>6</td>
<td>Answer saved</td>
</tr>
<tr>
<td>7</td>
<td>Answer saved</td>
</tr>
<tr>
<td>8</td>
<td>Not yet answered</td>
</tr>
<tr>
<td>9</td>
<td>Not yet answered</td>
</tr>
<tr>
<td>10</td>
<td>Answer saved</td>
</tr>
</tbody>
</table>

5. A confirmation screen appears after **Submit all and finish** is selected on the status screen. Click **Submit all and finish**. To return to the previous screen, click **Cancel**.

6. A post-test review screen appears. Choose an option to continue.
<table>
<thead>
<tr>
<th>If wanting to:</th>
<th>Then:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check a score</td>
<td>Look near the top of the page under Feedback.</td>
</tr>
<tr>
<td>Review questions and answers</td>
<td>Scroll down the page to view feedback on answers.</td>
</tr>
</tbody>
</table>
| See a snapshot of answers              | View the Quiz Navigation on the left of the screen. Responses are color-coded:  
                                            - Red – completely incorrect or not answered  
                                            - Yellow – partially correct  
                                            - Green – completely correct |

7. A summary provides feedback with the opportunity to review the completed post-test’s questions and responses. There is no limit on the length of time that may be spent on the review screen. However, the review screen may no longer be available after selecting Finish Review.

8. Hover the cursor over a question number to show if the response is Incorrect, Partially correct, Correct, or Not answered.
9. Click **Finish review**.

![Quiz Navigation](image)

10. The Summary of your previous attempts screen appears.

11. Did you pass the post-test with 80% or more?

<table>
<thead>
<tr>
<th>If:</th>
<th>Then:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>Click the course name to return to the main course page.</td>
</tr>
<tr>
<td>No</td>
<td>Go to Retake a Post-Test for New Test Administrator Course.</td>
</tr>
</tbody>
</table>

**RETAKE A POST-TEST**

If a participant scores less than 80% on the post-test, they are directed to retake it. Participants taking the Returning Test Administrator Course will only have one attempt to pass a post-test. If the post-test is not passed on the first attempt, they will be directed to complete additional training.

**HINT:** Remember to view feedback on post-test questions incorrectly answered on a previous attempt before retaking a post-test.

```
Started on Thursday, July 11, 2019, 5:46 PM
State Finished
Completed on Monday, July 15, 2019, 4:16 PM
Time taken 3 days 22 hours
Feedback Unfortunately, you did not complete the quiz with a score of 80% or higher. You may take the quiz again either by using the "Re-attempt quiz" button, or by accessing the quiz from the main course by selecting the link to your state’s course name in the upper left corner.
```

1. Access the post-test questions with responses to review, if available. Existing answers cannot be changed.

**HINT:** Answers and responses are only available for a short time and only before leaving the webpage.
2. Click **Finish review** under Quiz Navigation on the left of the screen.

3. A summary of the previous attempts and a prompt to retake the post-test appears. Click **Re-attempt quiz**.

4. Answer questions. (See Take a Post-Test on page 17 for more detail).

5. After completing the post-test with a score of 80% or higher, continue to the next module.

**REVIEW A MODULE (SELF-DIRECTED)**

Each self-directed module is available for review, even after the post-test is successfully completed.

1. Go to the course title and select the module to review.
2. Review the module.
3. Click the course name to return to the main page to access other modules.
MONITOR THE COMPLETION OF REQUIRED TEST ADMINISTRATOR TRAINING

To monitor completion of the required test administrator training, follow these steps.

1. Does this message appear at the bottom of the course page?

   ![Congratulations message]

   **If:** Yes  **Then:** All modules are complete, and post-tests are passed.

   **If:** No  **Then:** Go to the next step.

2. On the course screen, look for check marks which note completed items.

   ![Module 1: Overview of the Dynamic Learning Maps Alternate Assessment System]

   **HINT:** A checkmark for a post-test only signals that the post-test was taken, not if the score is 80% or more.

3. Does the next module appear?

   **If:** Yes  **Then:** Go to Complete a Self-Directed on page 14.

   **If:** No  **Then:** The previous module’s post-test has not been passed. The next module will only become available after scoring an 80% or higher on the current post-test. Go to the appropriate procedure: Take a Post-Test on page 17 or Retake a Post-Test on page 20 until all modules and tests are complete.
PRINT A COMPLETION CERTIFICATE

A certificate verifying completion of test administrator training becomes available after successfully completing all post-tests.

1. Scroll to the bottom of the Moodle page.
2. Click the certificate under the Congratulations heading.

![Congratulations! You have completed all 2019-20 training requirements for Dynamic Learning Maps Test Administrators. Click on the certificate link below to download a certificate of completion that you can print or save for your records.](2019-20 DLM Test Administrator Certificate)

3. On the following page, click Get your certificate.

![Summary of previously received certificates](Get your certificate)

4. The certificate will appear in a new window. Save or print a paper copy of the certificate.

Once this process is complete, educators will have access to the Test Management tab within two hours if they have also read, agreed to, and signed the Security Agreement.
# STATE APPENDIX

## DOCUMENT HISTORY

NOTE: Page numbers are valid only for the date and version noted. They may change in future versions.

<table>
<thead>
<tr>
<th>Date</th>
<th>Section Name/Summary of Changes</th>
<th>Starting Page</th>
</tr>
</thead>
<tbody>
<tr>
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